

IFS Departments



VERSION 1

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ENGLISH

IFS Departments

GENERAL MANAGEMENT

Email: info@ifs-certification.com

STANDARD MANAGEMENT

The department takes the lead in developing, reviewing, and updating the IFS Standards and Global Markets Programs as well as training materials for auditors and trainers.

Email: standardmanagement@ifs-certification.com

AUDITOR & CB-MANAGEMENT

The department is the contact point for certification bodies and auditors. It is responsible for the approval of certification bodies and auditors, auditor qualification and exams.

Email: auditor@ifs-certification.com
certificationbodymanagement@ifs-certification.com

QUALITY ASSURANCE /INTEGRITY PROGRAM

The department safeguards the quality and integrity of IFS Certificates, ensures that certification bodies, auditors and IFS certified companies constantly comply with IFS Requirements. In addition, they investigate complaints regarding IFS certified sites, certification bodies or auditors.

Email: integrityprogram@ifs-certification.com

RISK MANAGEMENT

The department constantly monitors relevant safety issues in supply chains. It is responsible for the risk management support tools that help IFS certified businesses to be on top of the game. The department monitors the global markets to support quality managers in efficient, reliable and modern risk management with its provided services.

Email: riskmanagement@ifs-certification.com

MARKET DEVELOPMENT

The department focuses on the strategic and operational development of IFS and its offers in the global marketplace.

Email: info@ifs-certification.com

MARKETING & COMMUNICATION

The department, informs about and promotes IFS and its products to stakeholders, the industry and the public. You can contact the department for questions relating to the use of IFS Logos, events, advertising.

Email: marketing@ifs-certification.com

INFORMATION TECHNOLOGY

The department maintains, supports and develops the IT tools, including the database, audit software and app. Our customer support answers your questions relating to these tools.

Email: customersupport@ifs-certification.com